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QUESTION 1 You are working with a team that will be bringing in new computers to a sales department at a company. The sales team would like to keep not only their old files, but system settings as well on the new PC's. What should you do?

A. Do a system backup (complete) on each old machine, then restore it onto the new machines.
B. Copy the files and the Windows Registry to a removable media then copy it onto the new machines.
C. Use the User State Migration tool to move the system settings and files to the new machines.
D. Use the Disk Management tool to move everything to the new computer. Answer: C

QUESTION 2 Which of the following is designed to infiltrate or damage a computer without the consent of the owner.? A. Shareware B. Malware C. Freeware D. Stealware
Answer: B

QUESTION 3 Which of the following is a circuit board that is used to extend slots for expansion cards and provides the ability to connect additional expansion cards to the computer? A. Audio/modem riser
B. Secure Digital (SD) card C. Riser card D. Communication and Networking Riser (CNR) Answer: C

QUESTION 4 Which of the following is a file management tool? A. Windows Explorer B. Device Manager C. MSCONFIG
D. Defrag Answer: A

QUESTION 5 Which of the following parts of the computer is built-in to the motherboard? A. Joystick B. Mouse C. Sound card
D. CD-ROM drive Answer: C

QUESTION 6 You are selecting memory to put in to a laptop. Which of the following types of RAM chips would you most likely select? A. 72 PIN B. 240 PIN
C. 184 PIN D. 144 PIN Answer: D

QUESTION 7 Which of the following statements does the UK Parliament state in the Computer Misuse Act 1990? Each correct answer represents a complete solution. Choose two. A. Unauthorized access to the computer material is punishable by 6 months imprisonment or a fine "not exceeding level 5 on the standard scale". B. Personal data shall be adequate, relevant, and not excessive in relation to the purpose or purposes for which they are processed. C. Appropriate technical and organizational measures shall be taken against unauthorized or unlawful processing of personal data and against accidental loss or destruction of, or damage D. Unauthorized modification of computer material is subject to the same sentences as section 2 offences. Answer: AD

QUESTION 8 Which of the following types of parental controls is used to limit access to the Internet contents? A. Monitoring control B. Usage management tool
C. Content filter control D. Bandwidth control Answer: C

QUESTION 9 You are working in a Windows network environment. Which of the following accounts/groups have many advanced permissions not needed by occasional users? Each correct answer represents a part of the solution. Choose two. A. Guest
B. Standard user C. Administrator D. Power Users
Answer: CD

QUESTION 10 You need to alter disk partitions in Windows XP prior to upgrade to Windows Vista. Which Windows utility should you use for this? A. Disk Defragmenter B. The Registry
C. Disk Management D. System Configuration Utility Answer: C

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