

## 2014 Latest EXIN EX0-102 Exam Dump Free Download!

QUESTION 1 What is a description of Governance? A. How IT resources will be used to meet goals and deliver business value B. a process that ensures individuals are aware of regulations, policies, and procedures that must be followed as a result of senior management decisions management C. Who holds the authority to make decisions, determines accountability for actions and responsibility for outcomes, and addresses how expected performance will be evaluated D. Possible adverse impacts on reaching goals and can arise from actions taken or not taken Answer: C

QUESTION 2 Which is a goal of MOF? A. ensure that business oversight governs IT service lifecycle activity to promote business/IT alignment B. ensure that the investment in IT delivers expected business value at an acceptable level of risk C. provide guidance to Finance and Accounting groups to successfully audit services delivered by IT D. provide a common reference standard for any enterprise offering IT services to internal and external customers Answer: B

QUESTION 3 Which statement is true about the SMFs in the Operate Phase? A. All SMFs feed the Deliver Phase. B. The Customer Service SMF focuses on how to resolve complex problems. C. The SMFs are dependant on each other. D. The SMFs are sequential. Answer: C

QUESTION 4 Which is not a goal of the Project Planning SMF? A. Approve all changes to the project B. Deliver a clearly scoped project plan C. Deliver a functional specification D. Produce a master project schedule Answer: A

QUESTION 5 Which is not part of the Envision SMF process flow? A. approve the vision/scope document B. organize the core project team C. write the vision/scope document D. write the project plan Answer: D

QUESTION 6 What is the focus of the GRC SMF in the Operate phase? A. Documentation and Recording B. IT environment and configuration C. Management Reviews D. Policy retirement Answer: A

QUESTION 7 Why would you use the GRC SMF? A. to assess, monitor and control risk B. to maintain configuration baselines C. to manage change D. to understand accountabilities Answer: A

QUESTION 8 The purpose of the Policy and Control MR is to provide IT management with an understanding of what? A. How risks to achieving goals are being addressed. B. A prediction of the burden of control so that it can adjust appropriately for desired benefits during the operational stage. C. An evaluation of external policy mandates as given by the Service Level Manager. D. Whether control environment is legal. Answer: A

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