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Download:<https://drive.google.com/drive/folders/0B75b5xYLjSSNcHNIT3VrNy1CbUU?usp=sharing>QUESTION 150A single user receives a high amount of inbound voice messages and checks them only via email. The user cannot receive or send messages as the mailbox is full. Which option provides a permanent solution to this problem?A. message aging policiesB. mailbox size quotaC. multiple mailbox storesD. call-routing rulesE. restriction tables**Answer: A**QUESTION 151An engineer receives a report regarding choppy voice quality on a call. The user does not remember the details of the call time or the numbers that were dialed. What should the engineer implement to assist in identifying future issues?A. Cisco Quality Report ToolB. Cisco Unified SRSTC.

Cisco Unified RTMTD. Cisco AXL**Answer: A**QUESTION 152An IP phone that is using PoE shows "unknown" in Cisco Unified Communications Manager. What should the engineer do to restore the phone to service?A. restart the phone from Cisco Unified Communications ManagerB. reset the phone from Cisco Unified Communications ManagerC. enter *## locally on the IP phoneD. check the network cable and switch port**Answer: D**QUESTION 153A voice engineer is moving an IP phone from one secure Cisco Unified Communications Manager cluster to another. The phones are not registering to the new cluster. Which task resolves this issue?A. reset the phonesB. restart the phonesC. delete the CTL file from each phone manuallyD. use the Bulk Administration Tool to import the phones**Answer: C**QUESTION 154Which three features of the Cisco Unified Attendant Console can a user use to streamline the company telephony communications? (Choose three.)A. promotes a phone call into a video callB. uses presence status to determine availabilityC. reverts back to operator a transferred callID. provides a conference call with up to 10 participantsE. provides call detail records reports to upper managementF. defines operator working hours and automatically redirect calls**Answer: BCF**QUESTION 155An end user is running Cisco Jabber on the desktop. Which two icons must be selected to make a video call? (Choose two.)A. Contacts iconB. phone iconC. person iconD. message iconE. web video conferencing icon**Answer: AB**QUESTION 156Users report that no phone numbers are listed in the corporate directory, but the employee names are listed. Which option must be verified in Cisco Unified Communications Manager Administration to display the directory numbers?A. The primary extension is configured.B. The user's phones are listed as a controlled device.C. Users are associated with their directory number.D. The telephone number field has been filled in appropriately.**Answer: D**QUESTION 157The Cisco Unified Communications administrator has implemented Cisco IM and Presence for the company. An email was sent to all employees requesting that they document any malfunctioning. Employees must navigate to which Cisco Jabber for Windows menu to report functionality issues?A. OptionsB. Show docked windowC. Report a problemD. Show connection statusE. Show error notifications**Answer: C**QUESTION 158A Cisco IP phone fails to register with the Cisco CallManager. Which choice should be checked first to isolate the issue?A. Cisco Discovery Protocol is enabled on the switch.B. The phone generates dhcp request packets.C. The phone generates TFTP request packets.D. Delete and re-create the phone.**Answer: B**QUESTION 159A network engineer must set up an end-user account for a SIP device to use for authentication. Which end-user information is used for SIP authentication?A. account IDB. passwordC. PIND. digest credentials**Answer: D**QUESTION 160A networking administrator needs to add a new user in Cisco Unified Communications Manager. Where must the administrator navigate to accomplish this task?A. Device AssociationB. User ManagementC. ApplicationD. Application User**Answer: B**

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