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QUESTION 1380A customer brought a laptop with a cracked screen to a repair shop. The technician powered on the machine and verified the screen still worked, but the display was distorted and unusable. To adhere to best practices, which of the following should the technician do? (Choose three.)
A. Ask the user to watch the procedure to ensure no mistakes are made.
B. Advise the customer to perform a full backup of the hard drive.
C. Connect a more experienced colleague to perform the repair.
D. Escalate to a manager before performing any repairs.
E. Document and label the disassembly procedure, including all hardware parts.
F. Use the appropriate hard tools to conduct the repairs and take ESD precautions.
G. refer to the manufacture resources for disassembly of the laptop.

Answer: BDG
QUESTION 1381Which of the following represents a small collection of paired Bluetooth devices on a college campus network?
A. WAN
B. MAN
C. LAN
D. PAN
Answer: D
QUESTION 1382A technician has been asked to configure and install a system to host a public website. It will be placed on-site at the company. In which of the following locations in the network should the system be placed to ensure the public is unable to access the company's other systems?
A. DMZ
B. ISP
C. Datacenter
D. DNAT
E. Server room
Answer: A

QUESTION 1383Joe, a customer, contacts the help desk report his laptop screen has become dark and the screen content is difficult to see. After troubleshooting with the user, Ann, the technician, determines Joe was off-site at a park when the issue occurred. Which of the following describes what Ann should do to educate Joe?
A. Ann should explain that the power-saving features on the laptop dim the screen, and Joe can use the function keys to brighten it again.
B. Ann should explain that when Joe first powers on the laptop, he can access a menu to change the user profile to "light."
C. Ann should explain that because it is a corporate laptop, the screen is dimmed as a part of corporate policy when Joe is not in the office.
D. Ann should explain that is a security feature to protect against shoulder-surfing attacks and should not be disabled.
Answer: A

QUESTION 1384Users are reporting degraded performance when utilizing certain application hosted by virtual machines. While trying to identify the problem, a technician notices all of the degraded virtual machines run on the same server. Which of the following could be the cause of the performance issues?
A. The host machine is using of all its available memory.
B. CPUs allocated to each virtual machine need to be increased.
C. Memory allocated to each virtual machine needs to be increased.
D. The host machine is low on hard drive space.
E. The virtual machines are low on hard drive space.
F. The host machine needs another NIC.
Answer: C

QUESTION 1385A technician is troubleshooting a BSOD and suspects the crash is being caused by a faulty motherboard. In which of the following can the technician check the cause? (Choose two.)
A. Performance Monitor
B. Event Viewer
C. Device Manager
D. % SystemRoot%\Memory.dmp
E. System Control panel
Answer: BD

QUESTION 1386Which of the following monitor has a type of "privacy filter" characteristic by default?
A. CRT
B. LCD
C. DVI
D. VGA
Answer: A

QUESTION 1387The digitizer of a modern laptop computer is used to:
A. encode analog audio into a digital format.
B. enable hands-free control of common laptop functions.
C. convert art created with an ink pen into a digital image.
D. identify the screen location touched by a user.
Answer: C

QUESTION 1388A user has an inkjet printer that generates very sloppy prints with multiple colors missed in patterns. Which of the following maintenance tasks should the technician perform to solve this problem?
A. Install the maintenance kit.
B. Replace the toner ribbon.
C. Clean the heating element.
D. Replace the fuser.
E. Clean the head.
Answer: B

QUESTION 1389A user needs a drive system that offers redundancy while providing the fastest read/write speeds possible. Which of the following RAID configurations should a technician configure in the user's workstation?
A. 0
B. 1
C. 5
D. 10
Answer: D

QUESTION 1390A technician is tasked with connecting a digital display to a computer that requires a 4GB connection speed. Which of the following types of connection cables is sufficient for this requirement?
A. DVI-D
B. Thunderbolt
C. DVI
D. HDMI
Answer: D !!!RECOMMEND!!!
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